

WARRANTY CARD

FABB sp. z o.o. (hereinafter: **FABB**) provides a warranty for upholstery fabrics. This warranty covers in particular the following products:

COVERED PRODUCTS	WARRANTY PERIOD
BJORN,BREGO,FJORD,VARDO,HIPER, BALDAR, ARNE, NOLIO,RAGO,LORD,SONIC,COMO,SAVIO, YUCA,GANDAR, NEA,OTIS, COLET, BLUVEL, SVEN, CENTAURI, HAVANA, LOTTA, MAVEL,LAPIT, RAVEN HAGA, VITO, VOSS, LUMOS, LINO, VIVALDI, VELO, HYDRA,TED, PIXIE, LEO, BORG, BUBBLE, LARRY,LINS,FLUFFY	6 years

WARRANTY CONDITIONS

1. This guarantee is provided by FABB limited liability company with its registered office in Bielsko-Biała (43-300) at 39-41 Komorowicka Street.
2. FABB guarantees the Purchaser good quality and durability of the materials on the furniture manufactured by the manufacturer, provided that the fabrics are used and maintained by the user purchasing the furniture in accordance with the recommendations of FABB, specified in the conditions of this Warranty.
3. The warranty covers only physical defects of materials resulting from causes inherent in them, i.e. resulting from the use of defective material by FABB or resulting from defective production of the material, for which FABB is responsible.
4. The warranty does not cover the following cases:
 - I. the occurrence of the pilling effect and the so-called pilling of fabrics, which is a natural process that cannot be completely eliminated,
 - II. transfer of dyes from fabrics with intense and dark colors to fabrics with light colors,
 - III. snagging the fabric and therefore pulling out individual yarns,
 - IV. damage caused from the moment the product was handed over to the first Authorised Person, which arose for reasons other than those inherent in the product, i.e. resulting in particular from its improper transport, storage, maintenance as a result of the use of inappropriate and non-original cleaning products (i.e. other than OA cleaning products),
 - V. color differences resulting from technological conditions,
 - VI. occurrence of damage caused by mechanical cleaning (e.g. with a turbo brush), damage, abrasions, etc. caused by the presence of animals.
5. This warranty does not apply to FABB to the extent that cleaning products other than OA specialty cleaners used in the care of the products, which are exclusively applicable to the care of the products covered by this warranty, in accordance with the Terms of Use and Care of the Products.
6. The rules for the use and care of the Products are available on the FABB website at: <https://fabb.pl/>.
7. If any defects are found, the Authorised Person shall inform FABB of them within 10 days from the date on which they were noticed or from the date on which, with due diligence, the Authorised person should have noticed them (whichever is earlier), except for the situations described in the following sentence. If defects are found at the time of taking possession of the product by the Authorised person, the Authorised person shall inform FABB of them within 7 days from the date

of their discovery or from the date on which, exercising due diligence, the Authorised person should have noticed them (whichever is earlier), but no later than before the product was installed. Failure to comply with the above deadlines will result in the termination of the rights under the guarantee, of which FABB will inform the Entitled Person. In addition, any defects in FABB products should be reported no later than the last day of the warranty period. Defects reported after this period are not covered by this warranty.

8. The defect report should include:
 - I. name and type of fabric,
 - II. date of purchase,
 - III. description of the defect,
9. If possible, the Entitled Person should attach to the notification photo documentation of the defect and documentation related to the purchased product.
10. FABB will inform the Rightholder of the need to deliver the product at FABB's expense, either to the registered office or to another place where the product was originally issued to the Rightholder. The cost of returning the repaired product to the Authorised Person or collecting it from the place where the product was originally issued to the Authorised Person shall be borne by FABB. Within 14 days from the date of receipt of the defective product from the Authorised Person, FABB shall inform the Authorised Person of the recognition of the claim submitted by the Authorised Person and shall fulfil the obligations referred to in clause 12 of this Warranty Card, or shall inform the Authorised Person of the refusal to accept their claim and of the reasons underlying the refusal.
11. If the circumstances of the case indicate that the defect should be removed at the location of the defective product, FABB will agree with the Authorised person on the date of inspection of the product by a FABB expert. Within 14 days from the date of inspection of the defective product, FABB will inform the Entitled Person of the recognition of the claim submitted by the Authorised Person and will fulfil the obligations referred to in point 12 of this Warranty Card, or will inform the Authorised Person of the refusal to accept their claim and the reasons underlying the refusal.
12. Acknowledgment of its liability under the warranty and the manner in which the claim submitted by the Entitled Person is handled is decided solely by FABB. In the event that FABB is held liable for the reported defect, FABB may, at its discretion:
 - I. repair the defective goods at the Authorised Person's;
 - II. replace the material with a defect-free material of the same type, type and quality. FABB bears the cost of supplying the new material;
13. FABB's liability under this warranty is limited to the maximum amount corresponding to the value of the product whose defect is the subject of the complaint, calculated according to the prices on the date of purchase of the product by the Entitled Person. This liability does not cover any damage that the Entitled Person has suffered in connection with the purchase of a defective product.
14. If, in the performance of its obligations, FABB has provided the Rightholder with a defect-free material instead of defective material or has made significant repairs to the material covered by the warranty, the warranty period shall run anew from the moment the product is delivered free from defects or the repaired product is returned. In any case, the above applies mutatis mutandis only to a part of the material actually replaced.
15. If it turns out that the warranty claim was unfounded, the Entitled Person may be charged with all costs that FABB had to incur in connection with its examination.

16. This warranty is granted for products that were purchased in the Republic of Poland or another EU and EEA member state and are used in the Republic of Poland or EU and EEA member states during the warranty period.
17. This warranty does not exclude, limit or suspend the Entitled Person's rights under other mandatory provisions.
18. This warranty comes into force on 01.01.2024 and applies to furniture with FABB fabrics that was issued to the Entitled Person who purchased the product first, after the date of entry into force of the warranty, unless the provisions of the Warranty Card provide otherwise.

TERMS OF USE

- 1. Regular Cleaning:** Vacuum the upholstery fabric regularly and use specialized OA brand cleaners for deeper cleaning. They are designed to effectively remove dirt and stains while taking care of the structure and color of the fabric.
- 2. Impregnation Before Use:** Before using the upholstery fabric for the first time, it is recommended to impregnate it with OA Sofa Protector. This step will help protect the fabric from stains and moisture, which will significantly extend its life and maintain its aesthetic appearance.
- 3. Stains and Impurities:** In case of stains, use dedicated OA brand products to remove them. Follow the instructions on the package to avoid damage to the fabric.
- 4. Sun Protection:** Avoid exposing the fabric to direct sunlight for a long time, as this may cause it to fade.
- 5. Avoiding Sharp Objects:** Sharp objects such as keys, pets with sharp claws can damage the fabric. Try to avoid contact with the fabric with sharp objects.
- 6. Wash regularly:** If the covers are removable, follow the manufacturer's washing instructions.
- 7. Moisture Protection:** The OA Sofa Protector impregnation will help protect the fabric from excessive moisture.
- 8. Rotating and Shifting Cushions:** Rotate and rearrange cushions regularly so that the fabric wears evenly.
- 9. Color Preservation:** To preserve color, special protective measures can be used to protect the fabric from fading and dirt.
- 10. Storage:** Store the furniture in a dry, clean place.
- 11. Regular Checks:** Check the condition of the fabric regularly to respond quickly to any damage or need for professional intervention.